SiGN

Smart Wi-Fi Plug
User Manual

Input Voltage: AC 100V - 240V

Output: 16A Maximum Load

Wireless Type: 2.4GHz, 1T1R

App Support: iOS /Android

WORKS WITH amazon alexa

WORKS WITH THE Google Assistant

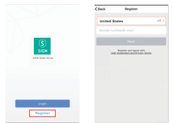
Simplified steps to install app on your smart device and pair with Amazon Alexa, Google Assistant and using SiGN Smart Home App on App Store/Google Play Store. Compatible with any smart phone or tablet including both Android and iOS systems.

How to connect Smart Plug to Wi-Fi network

1. Download SiGN Smart Home from App Store or Google Play.

Download or scan the QR code and install the Smart Life App for either iOS or Android.
Once downloaded , the app will ask you to register your device. Enter your phone number or email which ever one makes you feel comfortable and select the country you live in. If phone number selected you will receive a text with a registration code. If you choose email you will then create a password.

Attention: There's no Registration Code needed if email method chosen.

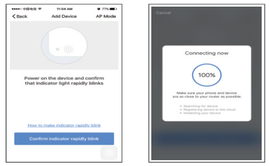


Please note:there're two modes configurabions(Quick Mode/AP Mode) available for you to choose before adding the device to app. Quick Mode is recommended.

Quick Mode Configuration (Common)

1. Make sure quick mode configuration is initiated: the indicator light blinks blue rapidly (twice per second). If it blinks blue slowly (once every 3 seconds), press and hold the power button on the Mini Smart Plug for 6 seconds until the indicator light blinks rapidly.
2. Tap the icon"+"on the top right comer of "Smart your smart life",choose your device type and enter into "Add Device".

3. Follow the in-app instructions to connect the Smart Plug to your Wi-Fi network.

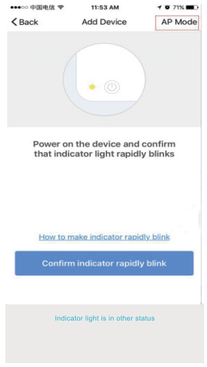


4. Once connected, the App will prompt the connection, and click "Done".
5. Now you can control the Mini Smart Plug through SiGN Smart Home APP.
6. Once the configuration is completed successfully, the indicator light will turn to solid red and the device will be added to the "Device List".

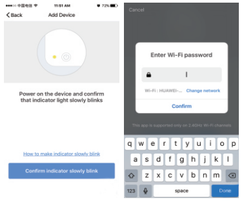
AP Mode Configuration

1. Make sure AP mode configuration is initiated: the indicator light blinks blue slowly (once every 3 seconds). If it blinks blue rapidly (twice per second), press and hold the power button on the Mini Smart Plug for 6 seconds until the indicator light blinks slowly.

2. Tap the icon "+" at the top right corner of "Start your smart life" tab and then click "AP Mode" at the top right corner of "Add Device" tab to add device.



3. Follow the in-app instructions to connect the Mini Smart Plug to your Wi-Fi network.

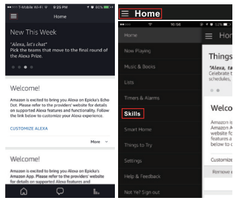


4. Once connected, the App will prompt the connection, and click "Done".
5. Now you can control the Mini Smart Plug through SiGN Smart Home APP.
6. Once the configuration is completed successfully, the indicator light will turn to solid red and the device will be added to the "Device List".

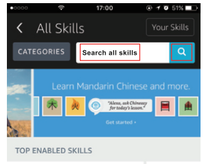
Please note: you can add the Smart Plug Mini to Echo/Google Home following this instructions below. Or the one on the app (Open SiGN Smart Home App, go to "Profile" -> "Integration",tap"amazon echo"or"Google Home"and install).

How to connect Smart Plug to Amazon Alexa

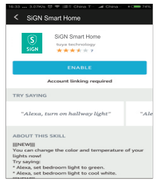
1. Launch SiGN Smart Home App,sign in your account and make sure Mini Smart Plug is in device list.
2. Modify device name so that Alexa can easily recognize, such as: Living room Light, Bedroom Light, etc.
3. Minimize SiGN Smart Home App, then launch the Alexa App and sign in your Alexa account and make sure you have at least one Alexa voice-controlled device installed like Echo, Echo dot, etc.
4. In the upper left corner of Home page, click ☰ button to show App menu. Then clicks Skills in the menu.

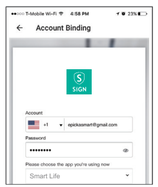


5. Type in " SiGN Smart Home" in the search and click the search button next to it.



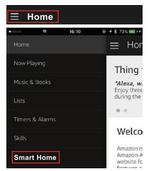
6. Enable SiGN Smart Home Smart , Skill then sign in your SiGN Smart Home account to complete the account linking.



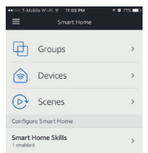


7. After successful account linking, ask Alexa to discover devices. After a 20-second device discovery, Alexa will show all the discovered devices.

8. Back to Menu by clicking ☰ button, and then click Smart Home button.

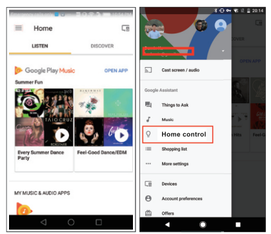


9. In Smart Home page, you can group your devices for different categories. Your SiGN Smart Home APP has been skilled with Alexa.Now you can control your Smart Plug through Alexa.

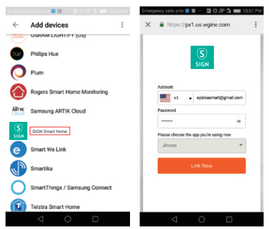


How to connect Smart Plug to Google Home

1. Launch the Google Home App and make sure Google Home speaker is installed. If not,please follow Google Home speaker installation instruction to complete the installation.
2. Once Google Home is installed, in the upper left corner of App Home page, click ☰ button to show App menu. Then clicks "Home Control" in the menu.



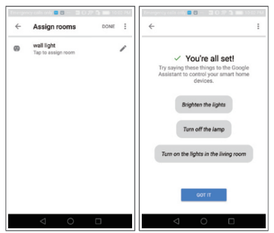
3. On "Add devices" page, scroll down to find "SiGN Smart Home" and then click it. Sign in SiGN Smart Home App with your SiGN Smart Home App account and password choose SiGN Smart Home App in the dropdown menu to complete the account linking.



4. After successful account linking, in Google Home App you can see all the smart devices from your SiGN Smart Home App account. You can assign rooms for each device.

5. Now you can use Google Home to control your smart devices, you can say like:

Ok Google, turn on/off wall light
Ok Google, set bedroom light to red



Troubleshooting and FAQ

1. What devices can I control with the Smart Plug?

You can control lights, fans, portable heaters, and any small appliances in accordance with the Smart Plug's specifications.

2. What should I do when I cannot turn Smart Plug on or off?

- Make sure your mobile devices and the Smart Plug are connected to the same Wi-Fi network.
- Make sure the devices connected to the Smart Plug are turned on.

3. What should I do when device configuration process has failed?

You could:

- Check whether the Smart Plug is powered on or not.
- Check whether your mobile device is connected to 2.4GHz Wi-Fi network.
- Check your network connectivity. Make sure the router is working properly:
  - If the router is dual-band router, select 2.4G network and then add Smart Plug.
  - Enable the router's broadcasting function.
  - Configure the encryption method as WPA2-PSK and authorization type as AES, or set both as auto.
  - Wireless mode cannot be 11n only.

- Check for Wi-Fi interference or relocate the Smart Plug to another location within the signal range.
- Check whether the router's connected devices reach the amount limit. Please try to turn off some devices' Wi-Fi function and configure Smart Plug again.
- Check if router's wireless MAC filtering function is enabled. Remove the device from filter list and make sure the router is not prohibiting Smart Plug from connection.
- Make sure the password of your Wi-Fi network entered in App is correct when adding Smart Plug.
- Make sure the Smart Plug is in ready for App-Config: the indicator light is quick blinking blue (twice per second) for quick mode configuration, slow blinking blue (once every 3 seconds) for AP mode configuration.
- Repeat the App-Config process.
- Factory reset the Smart Plug and try to add it again.

4. Can I control device through 2G/3G/4G cellular network?

The Smart Plug and the mobile device are required to be under same Wi-Fi network when adding the Smart Plug for the first time. After successful device configuration, you can remotely control the device through 2G/3G/4G cellular network.

5. How can I share my device with family?

Open App, go to "Profile" -> "Device Sharing" -> "Sent", tap "Add Sharing", now you can share the device with added family members.

6. How to reset this device?

Factory reset: After Smart Plug is plugged into a power socket, press and hold(for 6 seconds) the power button for factory reset until the indicator light blinks blue rapidly.Indicator Lighting pattern:

- Quick blinking blue (twice per second): Quick mode configuration is initiated.
- Slow blinking blue (once every 3 seconds): AP mode configuration is initiated.
- Solid blue: The Smart Plug is connected to the Wi-Fi network.
- Solid red: Power socket of the Smart Plug is switched on. The indicator light could turn to solid red from any other status (quick/slow blinking blue, solid blue or off) by pressing the power button once and return to the previous status from solid red status (power socket is switched off) by pressing power button once again.
- Off: The Smart Plug is switched off and no Wi-Fi network.

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